

# New Customer Systems

The Systems form is considered the heart of the account as it sets the configuration of how a signal will find this account when it arrives from the receiver.

The Systems page covers four different types of systems: **Event Monitoring**, **Access Control**, **GPS**, and **Other** (user-defined). While readily available, many monitoring organizations only set up Event Monitoring systems.

Customer Wizard - new customer name

NAME & ADDRESS

CONTACT POINTS

MONITORING DETAILS

SYSTEMS

CONTACTS

CALL LISTS

USER DEFINED FIELDS

Systems

Q

System	System Type	Description	TXs	Areas	Zones
No Results					

ADD

## Add a New System

When adding a new system, click **Add** then complete the information.

## Event Monitoring System

Add System

1 -

SYSTEM

TXS

AREAS & ZONES

PROGRAMMING

DEVICES

REMEMBERS

System Type

Event Monitoring

Access Control

GPS Tracking

Other

System Number

1

Description

This field is required.

Monitoring Type

Alarms Only

Panel Type

Panel Type Comments

Max TX

No Limit

Max Areas

No Limit

Max Zones

No Limit

Max Devices

No Limit

Max Users

No Limit

CANCEL

NEXT

- Choose the System Type - Most commonly used is Event Monitoring.
- Enter the System Description - Common naming conventions: "Burglary System", "Burg/Fire System", "Commercial Fire", "Video Monitoring", and the like.

All other information may be left by default.

When all data is correctly entered, Click **Next**.



Do not change the Monitoring Type to Log All (All Alarms Logged) as it will stop alarms from delivering to the alarm operators.

## Access Control System

**Access Control** Systems require the Access control service and the creation of Access control panels. Much like the Event Monitoring systems the Access Control creation requires a Description and, if available, a Panel Type.

**Add System**  
4 - Access Control Example.

SYSTEM TXS AREAS & SECTORS PROGRAMMING DEVICES REMINDERS

System Type

☐ Event Monitoring

☒ Access Control

☐ GPS Tracking

☐ Other

System Number  
4

Description  
Access Control Example.

Panel Type  
None

Panel Type Comments

Max TX	No Limit
Max Areas	1
Max Sectors	No Limit
Max Readers	No Limit
Max Devices	No Limit
Max Cards	No Limit

CANCEL NEXT

When all data is correctly entered, click **Next**.

## GPS Tracking System

**GPS Tracking** Systems require GPS service and licensing with a mapping service to view and pinpoint the locations. Also much like Event Monitoring systems the GPS Tracking system creation requires a Description and, if available Panel Type.

**Add System**  
5 - GPS Tracking Example TX

SYSTEM TXS PROGRAMMING REMINDERS

System Type

☐ Event Monitoring

☐ Access Control

☒ GPS Tracking

☐ Other

System Number  
5

Description  
GPS Tracking Example TX

Panel Type  
None

Panel Type Comments

Max TX	No Limit
Max Assets	0

CANCEL NEXT

When all data is correctly entered, click **Next**.

# Other System

The **Other** System option allows your organization to track other systems at the monitored location.

Add System  
3 -

SYSTEM

System Type

☐ Event Monitoring

☐ Access Control

☐ GPS Tracking

☒ Other

System Number

3

Description

This field is required.

Panel Type

None

Panel Type Comments

CANCEL

DONE

This system type does not allow for transmitter creation.



For customers integrated with an accounting system, Manitou Systems links to the accounting system(s) as well.