New Customer Systems

The Systems form is considered the heart of the account as it sets the configuration of how a signal will find this account when it arrives from the receiver.
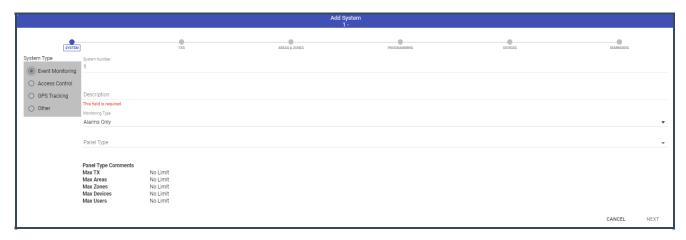
The Systems page covers four different types of systems: **Event Monitoring, Access Control, GPS, and Other** (user-defined). While readily available, many monitoring organizations only set up Event Monitoring systems.

Add a New System

When adding a new system, click **Add** then complete the information.

Event Monitoring System

- Choose the System Type - Most commonly used is Event Monitoring.
- Enter the System Description - Common naming conventions: "Burglary System", "Burg/Fire System", "Commercial Fire", "Video Monitoring", and the like.

All other information may be left by default.

When all data is correctly entered, Click **Next**.

> ⚠️ Do not change the Monitoring Type to Log All (All Alarms Logged) as it will stop alarms from delivering to the alarm operators.

Access Control System

Access Control Systems require the Access control service and the creation of Access control panels. Much like the Event Monitoring systems the Access Control creation requires a Description and, if available, a Panel Type.

When all data is correctly entered, click **Next**.

GPS Tracking System

GPS Tracking Systems require GPS service and licensing with a mapping service to view and pinpoint the locations. Also much like Event Monitoring systems the GPS Tracking system creation requires a Description and, if available Panel Type.

When all data is correctly entered, click **Next**.

Other System

The **Other** System option allows your organization to track other systems at the monitored location.

This system type does not allow for transmitter creation.

> ℹ️ For customers integrated with an accounting system, Manitou Systems links to the accounting system(s) as well.