

ManitouCS & ManitouNEO

System Test Procedure

The following steps through how to complete a System Test in Manitou.

Instructions:

- Place the Account On Test (On Test directions available on separate QR Guide)
- Navigate to the Areas & Zones.
- In ManitouCS (Click Edit).
- Click “Begin System Test.”
- Validate the desire to begin the System Test.
- If the account is Active acknowledge the warning to continue.
- Have the technician send their signals.
- When ready to review click “Review System Test”
 - Review the Zones Received
 - Review the Zones Not Received
 - If satisfied, Click “Complete System Test.”
 - If customer is not Active and ready to make it Active, Click “Make Customer Active.”
 - Enter any related comments
- Click OK/Done.
- Validate the you completed the System Test.
- Save the Record.



Additional Notes:

- The Customer Activity Log shows SYSTEM TEST log line “bumpers” to show the activity done during the testing. It also shows the number of zones not received, if any, in the completion of the System Test.
- It is always a good practice to also check the zone status for any **unrestored** items before completing your system test.