# Manitou 2.x Web client

## Shortcut Keys

This document details the standard shortcut keys in Manitou 2.x Web client.  Press your Shift key + the Question mark (?) to reveal the shortcuts at any time.

**Application**

F2 = Navigator

F3 = Notes

F4 = Manual Signal -from within a customer it loads the customer record.

F6 = On Test - from within a customer record it loads the customer record.

F7 = IM - Instant Messenger

F9 = Pre-cancel

F10 = Dealer - from within a customer it loads the customer's dealer record.

F11 = Full Screen

ALT + S = Add a Temporary Schedule

CTRL + L = Quick Load Customer Search

CTRL + K = Lock Workstation

CTRL + F11 = Monitoring Company

**Alarm Handling Actions Menu**

D = Do the current alarm Action

A + A = Re-do the current alarm action - used to recall a customer or authority.

A + L = View all Contacts

A + W = View all Call Lists

A + O = View the Action Pattern

A + P = Validate a Password

A + S = Add a Temporary Schedule

A + T = Add a Temporary Comment to the customer record

A + M = Add a comment to this alarm

A + F = Confirm this alarm

A + V = View this customer record (for view or editing)

**Alarm Handling Operations Menu**

O + P = Notified Contacts (Formerly known as Paged Contacts)

O + C = Pre-cancel

O + R = Review Pre-cancel

Additional Notes:

- It is possible to customize some shortcut keys when customizing the shortcuts on the title bar.

- Shift plus Question Mark (?) Reveals all available shortcuts for a given view.

# Shortcut Keys

O + T = Alarm Tracking

O + O = On Test

O + A = Alarm Handling Options

O + H = Alarm Handling Pause Toggle

**Alarm Handling Hold Menu**

H + D = Defer the alarm to the queue - If it is the oldest highest priority alarm it returns immediately.

H + S = Suspend

H + A = Defer to the Virtual Operator

**Alarm Handling Finish Menu**

F + S = Close Alarm - Requires that all actions are complete, if required to close the alarm.

F + O = Operator Cancel/Close - Requires an Operator's password typed in to close the alarm.

F + C = Customer Cancel/Close - Required a Customer password validation to close the alarm.