

# Manitou 2.x Web client

## Enhanced Action Pattern - Multi-Trip Burg

G4 - Burg



Masked

```
1. SET: @COUNT = SELECT (SELECT COUNT(*) FROM CLOG{0} WHERE STCODE='BA' AND EVTYPE = 1 AND SERIALNO={ME} AND LOGDATE >= DATEADD(MINUTE,-60,GETUTCDATE())) + (SELECT COUNT(*) FROM CLOG{1} WHERE STCODE='BA' AND EVTYPE = 1 AND SERIALNO={ME} AND LOGDATE >= DATEADD(MINUTE,-60,GETUTCDATE()))
2. LOG: NUMBER OF BURG ALARMS IN THE LAST HOUR: @COUNT
3. = SELECT @COUNT
4. = CASE = 1
5. CONTACT CUSTOMER AT E-MAIL CALLTHECOLESONS@EROLS.NET WITH SCRIPT EMAIL
6. CLOSE ALARM WITH RESOLUTION AU
7. = CASE = 2
8. NOTIFY CUSTOMER AT E-MAIL CALLTHECOLESONS@EROLS.NET WITH SCRIPT EMAIL
9. CONTACT CUSTOMER AT SITE (703) 273-7725
10. PROMPT: DO YOU NEED POLICE RESPONSE? -> @POLICE (PICK LIST)
11. = IF @POLICE = YES
12. CONTACT POLICE
13. = ELSE
14. CLOSE ALARM WITH RESOLUTION NF
15. END IF
16. = CASE >= 3
17. CONTACT POLICE
18. CONTACT CUSTOMER AT SITE (703) 273-7725
19. CONTACT CUSTOMER KEYHOLDER
20. END SELECT
```

The query is as follows:

```
SELECT(SELECT COUNT (*) FROM CLOG{0} WHERE STCODE ="BA" AND EVTYPE = 1 AND SERIALNO = {ME} AND LOGDATE = DATEADD(MINUTE,-60,GETUTCDATE())) + (SELECT COUNT (*) FROM CLOG{1} WHERE STCODE ="BA" AND EVTYPE = 1 AND SERIALNO = {ME} AND LOGDATE = DATEADD(MINUTE,-60,GETUTCDATE()))
```



### Additional Notes:

- You will need to type this into your action patterns.
- Select and Case statements are found under Logic.
- Remember, when you open any SELECT statement you must always close it with an END SELECT.
- CLOG{0} = This month
- CLOG{1} = Last month
- EVTYPE = EVENT TYPE
  - 1 = Alarm
  - 0 = Signal
  - 9 = Ignored Signal
- {ME} = The current customer account.
- STCODE = The output event code in the customer activity log.
- All Script messages (items with the curly brackets) are available in the Quick Reference guide called Script Messages.