Enhanced Action Pattern - Fire

G1 - Global Fire Action

1. — IF CUSTOMER TYPE = RESIDENTIAL
2.   INCLUDE ACTIONS FROM ACTION PATTERN G1NC
3. — ELSE
4. —   IF SITE TEST EXPIRED
5.   INCLUDE ACTIONS FROM ACTION PATTERN G1NC
6. —   ELSE
7.   CONTACT FIRE DEPARTMENT
8.   CONTACT CUSTOMER
9.   END IF
10.   END IF
11.   SUSPEND 15 MINUTES WITH PRIORITY CHANGED TO 11
12.   INCLUDE ACTIONS FROM ACTION PATTERN REST
13.   CONTACT CUSTOMER KEYHOLDER
14.   CLOSE ALARM WITH RESOLUTION __

G1NC - Fire Call Confirmation Action

1. CONTACT CUSTOMER
2. CONTACT CUSTOMER ECV
3. CONTACT FIRE DEPARTMENT

Additional Notes:

- You will need to type this into your action patterns.

- If statements are found under Logic.

- Remember when you open any IF statement you must always close it with an END IF.

- Include command only includes an action pattern.

- All Script messages (items with the curly brackets) are available in the Quick Reference guide called Script Messages.