

Manitou 2.x Web client

Creating Main and Sub Accounts

This document details how to create a Main and Sub Accounts and link signals through the main to the sub account.

Main Account

1. Load, or Create, the Main Customer Account
2. Edit the record and ensure the Account Type reads Main Account.
3. Save the record.

The screenshot shows the 'Address Edit' form. The 'Customer Type' is set to 'Commercial'. The 'Customer ID' is 'KSTL6079'. The 'Name' is 'Bridge Management'. The 'Search By' field is 'BRIDGE MANAGEMENT'. The 'Account Type' is set to 'Main'. The 'Related Type' is set to 'Master'.

Sub Account

1. Load, or Create, the Sub Account Customer
2. Edit the record and ensure the Account Type reads Sub Account
3. Link the Sub account to the Main Account record.
4. Go to the Systems form and ADD a System with a “dummy” transmitter.
5. Save the record.

The screenshot shows the 'Address Edit' form for a Sub Account. The 'Customer Type' is set to 'Commercial'. The 'Customer ID' is 'KSTL4299'. The 'Name' is 'XYZ Network'. The 'Search By' field is 'XYZ NETWORK'. The 'Account Type' is set to 'Sub'. The 'Related Type' is set to 'Related To Master'. Below the form, there are two sections: 'Master Customer' and 'Main Customer', both with the value 'KSTL6079' and a search icon.

Transmitter Linking - Transmitter linking occurs on the Main account.

1. Load the Systems form
2. Enter any signal translation programming necessary, on the programming form.
3. Load the Transmitter Linking form.
4. Enter the Transmitter, Area, Zone and Event Category, when necessary, into the Output section of the Transmitter Linking form.
5. Within the Redirect section of the Transmitter Linking
 - a. Select the Sub account that should receive the “pushed” signal.
 - b. Select the Sub System
 - c. Enter an equal (=) sign within the Area and Zone columns if the same information should display on the Sub account. If not, enter the new Area and/or Zone information.
6. Save the record.

The screenshot shows the 'Transmitter Linking' form. It contains a table with columns: Q, TX, Area, Zone, Event Category, Sub Account, System, Area, and Zone. The table has 10 rows of data. The bottom right corner of the form shows 'Rows: 10 of 7'.

Q	TX	Area	Zone	Event Category	Sub Account	System	Area	Zone
1	*	35	ACCESS	28	1	*	*	*
1	*	36	ACCESS	28	1	*	*	*
1	*	35	BURG	28	1	*	*	*
1	*	36	BURG	28	1	*	*	*
1	*	37	ACCESS	30	1	*	*	*
1	*	37	BURG	30	1	*	*	*
1	1	*	*	28	1	*	*	*



Important Notes:

- All signal processing happens on the MAIN account.
- It is possible to program Late to Close, Late to Open, and a few other System Generated events on the Sub accounts.
- The Transmitter Linking form only appears when there is a Main/Sub account relationship or greater than one System.
- It is possible to wild card the Area and Zone information within the Output section, provided the Event Category is listed.
- Always TEST your changes!!