

## Enhanced Notifications

The Enhanced Notification features allows you to send automatic informational messages to your customers in your Manitou system. These messages are predefined and utilized in Alarm Handling and to send automated documentation of changes and updates to customer records.

### Instructions:

1. Navigate to the Enhanced Scripts from within the Web client underneath the Admin menu.
2. Choose the Enhanced Notifications Type for this message.
3. Set the parameters to collect.
4. If desired, build the HTML and Script messages for the complete message.
5. Save the record.

The screenshot shows the 'Enhanced Script - CarDetails' configuration window. It includes a table of scripts, a list of variables, and an email format preview.

Script Type	Name	Internal Use	Script	Variable	Type	Required
User Script	CarDetails	<input checked="" type="checkbox"/>	Make of Car?	@CARMAKE	T.	<input checked="" type="checkbox"/>
			Car Color?	@CARCOLOR	T.	<input checked="" type="checkbox"/>
			ETA	@ARRIVALETA	N.	<input type="checkbox"/>

  

Code	Description
(CN)	Customer ID
(NA)	Customer Name
(A1)	Customer Address Line 1
(A2)	Customer Address Line 2
(A3)	Customer Address Line 3
(AC)	Customer City/Town
(AS)	Customer State/Province

ADD

Email Format

{CN} is driving a {CARMAKE} arriving {ARRIVALETA} minutes and will arrive at {A1}, {AC}, {AS}

CANCEL DONE



### Additional Notes:

- Script types are:
  - **User Script** - Used for Alarm Processing. It is possible to have many.
  - **Event Code** - One per code.
  - **Event Category** - One per category.
  - **Resolution Code** - One per code.
- Variable types are:
  - **Text** - short text collection.
  - **Number** - numeric only.
  - **Date/Time** - Selection of date time.
  - **Yes/No** - Binary decision making.
  - **Large Text** - more detailed text entry.
  - **Operator Note** - Instructions for operator to read but not speak to customers.
  - **Customer Note** - Script for the operator to read to the customer.
- Link for a Text to HTML editor to help convert messages as needed: <https://wordtohtml.net/>