Bold Technologies

SnapReporter

Installation

Guide

Contents

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INSTALLING SNAPREPORTER

Overview

SnapReporter provides for report generation through a user-friendly, windows-based interface. SnapReporter eliminates the need for SQL scripting.

Prerequisites

The following components must be in place before you install SnapReporter:

- Microsoft .Net Framework 4
- C++ 2010Runtime Libraries (x86)

Note: If you do not have this software installed, the Bold SnapReporter setup software will prompt you to install it during this procedure.
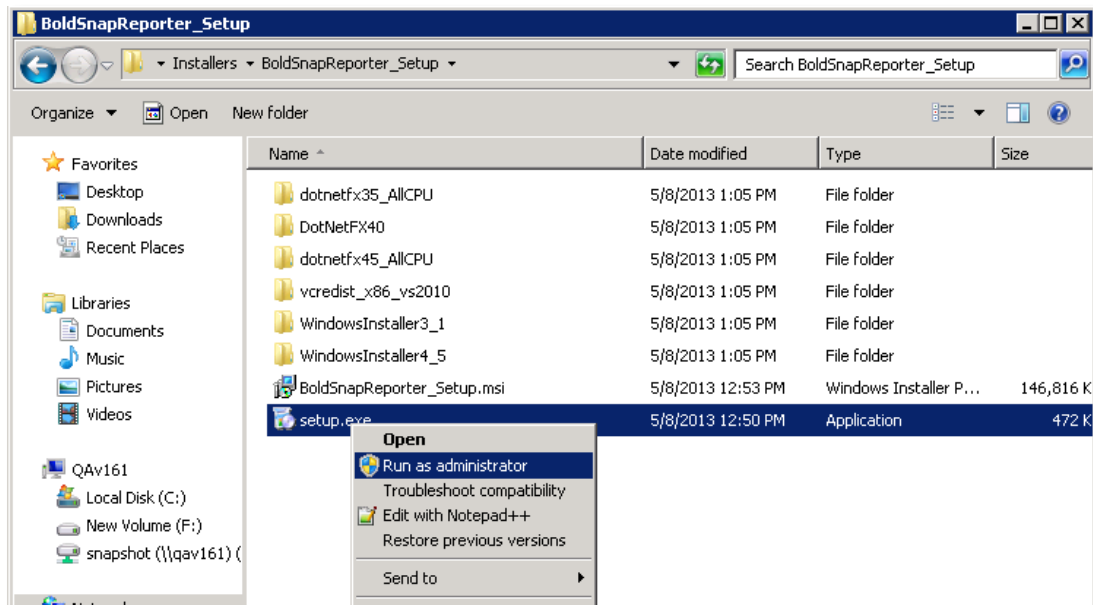
Installation Procedures

Perform the following steps to install SnapReporter:

Note: You must install SnapReporter on the same server you have installed Manitou.

1. Run the **SnapReporter.exe** file that has been provided to you in the **BoldSnapReporter_Setup** folder.
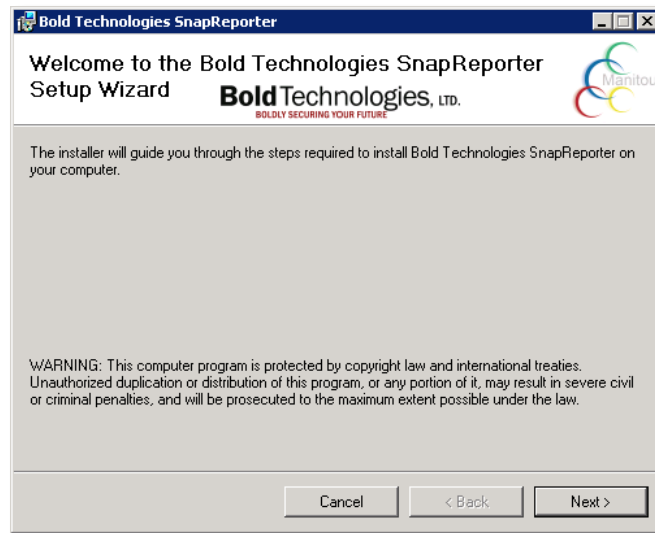
   The **BoldSnapReporter_Setup** screen appears.

2. Right-click the **Setup.exe** file and then select **Run as administrator** from the shortcut menu as displayed in the following screenshot:
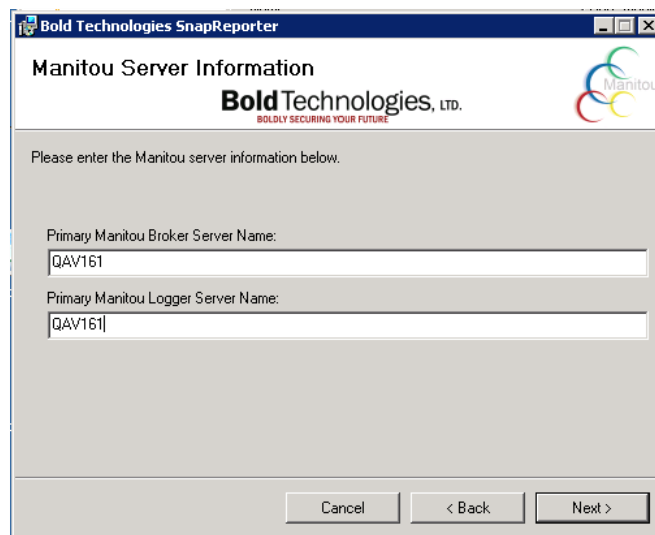
The **Bold Technologies SnapReporter** installer displays as shown in the following screenshot:

Note: If you did not have Microsoft .Net Framework 4 and C++ 2010 Runtime Libraries (x86) installed prior to starting the SnapReporter installation, the system will prompt you to install it now. After you install Microsoft .Net Framework 4 and C++ 2010 Runtime Libraries (x86), you must reboot your system before continuing with the SnapReporter installation.
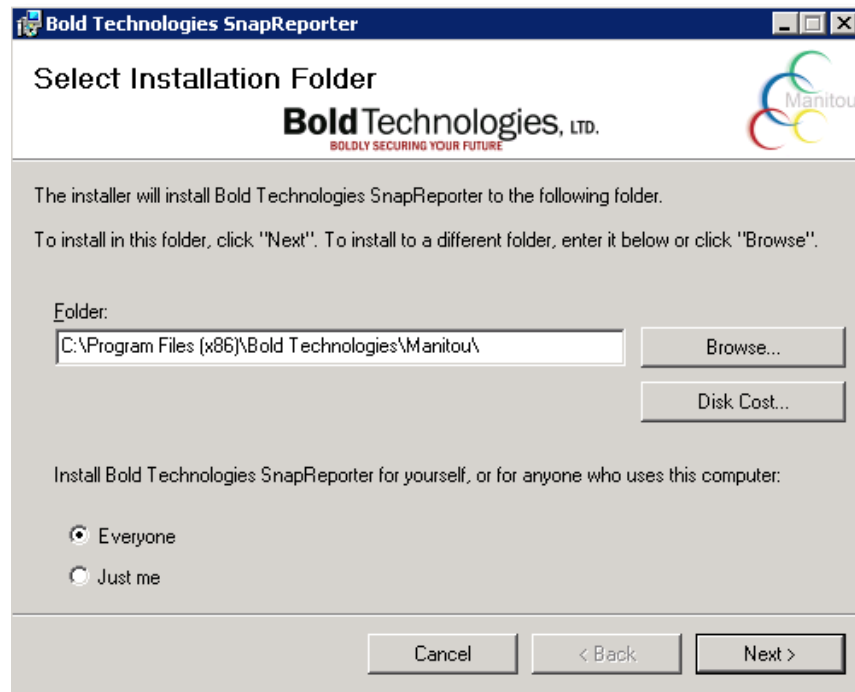

3. Click **Next**.

The system prompts you to type names for your Broker Server and Logger Server as displayed in the following screenshot:
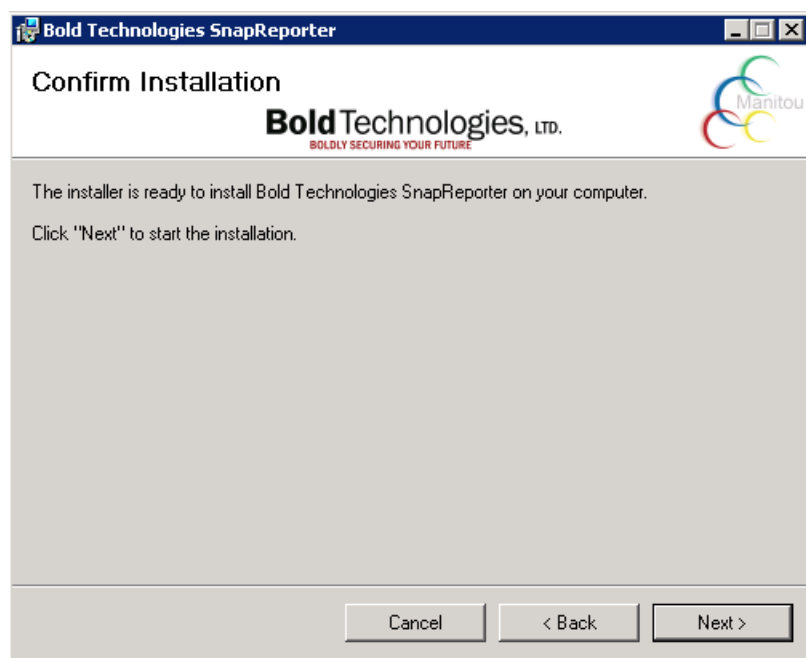

4. Type the names of your Broker and Logger Servers in the appropriate boxes.

5. Click **Next**.

The system prompts you to designate a folder in which SnapReporter will be installed as displayed in the following screenshot:
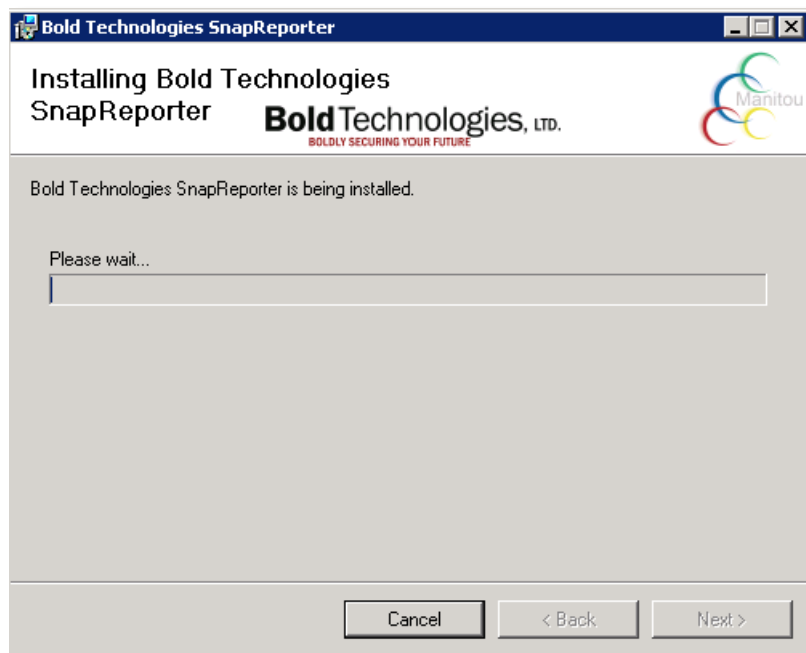

6. Type or select a folder in which to install SnapReporter.
7. Select the **Everyone** option if you want SnapReporter to be available to everyone who uses your computer. Select the **Just me** option if you want SnapReporter to be available to you only.
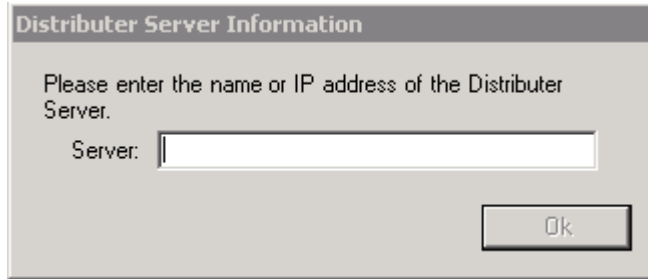8. Click **Next**.

The following screen appears:

9. Click **Next** to start the SnapReporter installation.
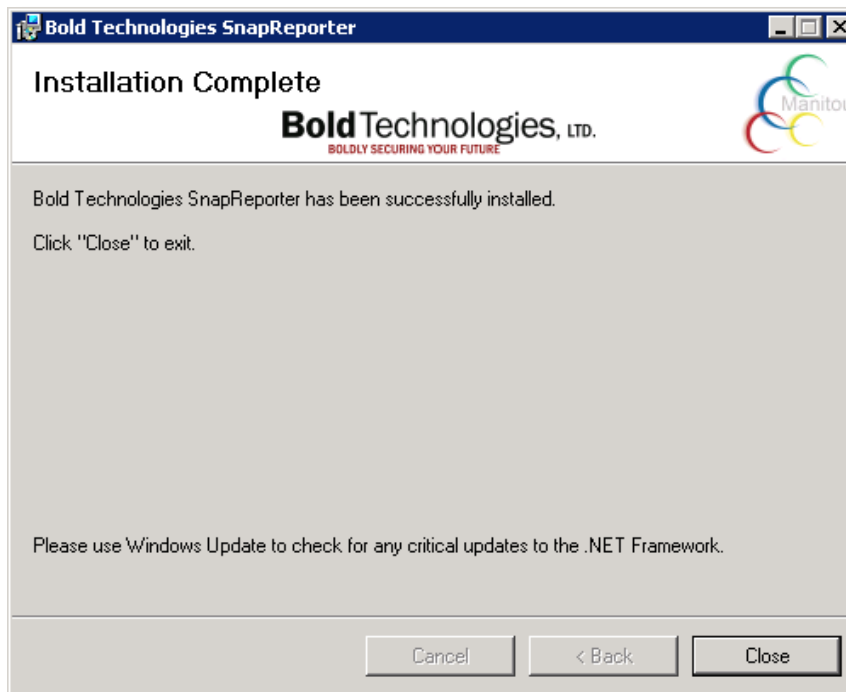
    The following screen appears:

Note: The SnapReporter installation might take a few minutes.

10. If your machine does not have a distributer client set up, the system will prompt you to type the name of the server the distributer is running on as shown in the following screenshot. You would then click **OK** to continue. If the system does not prompt you to enter a distributer server, skip to the next step.

Distributer Server Information

Please enter the name or IP address of the Distributer Server.

Server: [ ]

Ok

11. When the SnapReporter installation completes, the following screen appears:

Bold Technologies SnapReporter

Installation Complete

Bold Technologies, LTD.
BOLDLY SECURING YOUR FUTURE

Bold Technologies SnapReporter has been successfully installed.

Click "Close" to exit.

Please use Windows Update to check for any critical updates to the .NET Framework.

Cancel   < Back   Close

12. Click **Close**.

The system places the **Bold SnapReporter** icon on your desktop as shown in the following screenshot:

Note: Until you create a data source, the system might display a message that prompts you for a ".cfg" file. If this occurs, click **Cancel**. The system will create the ".cfg" file when you save your first data source. Connecting to a data source is the next topic discussed in this guide.

Confirming the Installation

Once the SnapReporter installation is complete, you must confirm that the software is operating correctly.
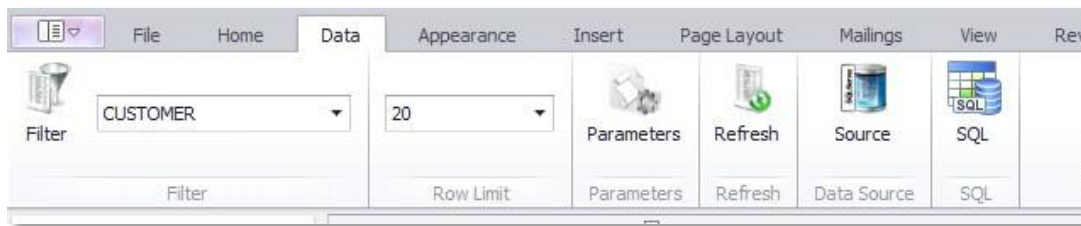
Connecting a Data Source

Complete the following steps to connect to a data source:

1. Double-click **Bold SnapReporter** on your desktop.

    The Bold SnapReporter user interface appears.
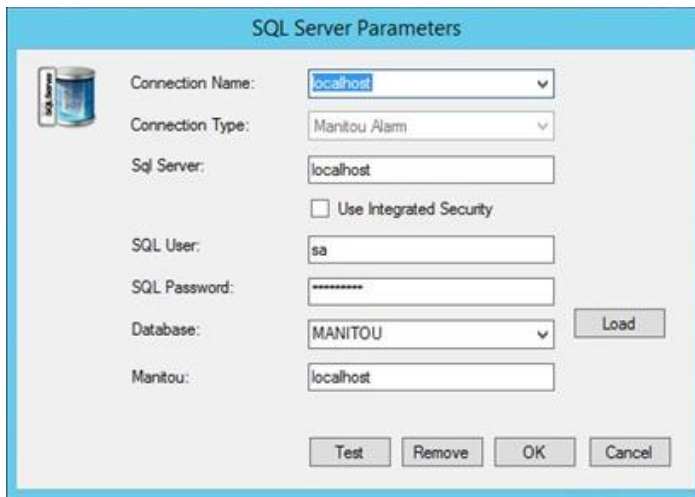
2. Click **Data** and then click **Source**.

    The following screen appears:

3. Click **Parameters**.

The **SQL Server Parameters** dialog box displays as shown in the following screenshot:
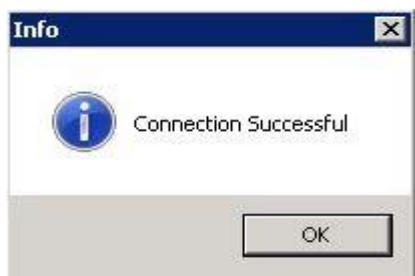

4. Enter database information into the appropriate boxes for at least one valid Manitou system from which you want to report.

   IMPORTANT:

   - There is no automated rollover for Snap Reports if you perform a failover and your SQL Server is on a different system than your Manitou services and SnapReporter. In such an instance, you will need to change the data source each time you perform a failover.

   - If your SQL Server is on the same system as your Manitou services and SnapReporter, you can set the data source to **localhost** and the rollover should occur without issue. Please note, **localhost** is the correct selection on the server. However, on a workstation the named server should be, for example, "manitou1" or "manitou2".

5. Type the name of the server running Manitou in the **Manitou** box.

6. Click **Test**, once you have entered the necessary database information.

   The following message appears:

7. Click **OK** on the **Info** dialog box and then click **OK** on the **SQL Server Parameters** dialog box.

The SnapReporter main screen displays and you are prompted to enter your Manitou credentials. The **Data Source** section on the right side of your screen displays the data source you entered.

Note: If your computer has not previously connected to Manitou, it might be necessary for you to approve yourself as a user on the Supervisor Workstation list.

8. Once SnapReporter connects to the data source and you have entered your Manitou credentials, a list of fields displays on the right side of the screen as shown in following screenshot: