



Bold ProtectMe User Guide

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Bold ProtectMe Overview

Bold ProtectMe is a simple mobile application that works with the Manitou alarm monitoring software to provide a mobile "check-in" solution. Users check in with the simple press of a button and the check-in is logged with the GPS coordinates of the user's location. If the check-in does not come in as expected, Bold ProtectMe sends an alarm into Manitou. The application also includes an "Alert" feature which generates a panic alarm in the event of a personal threat.

The following are just a few examples of where Bold ProtectMe can provide a safeguard:

- Employers monitoring the safety of their workers, for example, security guards
- Parents monitoring their children to help ensure their safety
- Caregivers monitoring elderly persons

This guide provides information on the prerequisites, setup, and use of Bold ProtectMe.

Prerequisites

- Asset Tracking needs to be set up in the Manitou Operator Workstation. Please refer to the *Manitou CS Operator Workstation User Guide* for details.
- Bold ProtectMe requires the following components:
 - A smartphone with either of the following operating systems:
 - iOS 6 or later
 - Android 4.1 or later
 - GPS or Location Monitoring functionality enabled through the user's smartphone
 - Manitou 1.6.1 with Update 59 or later
 - BoldNet
 - In the web.config, allowed origins must be set for who can access BoldNet:

```
<webServices>
    <serviceMetadata enabled="true"/>
    <corsAllowedOrigins>
        <origin uri="http://localhost/BoldNet"/>
    </corsAllowedOrigins>
</webServices>
```

- Additional key in app settings for terms and conditions is available to enhance log in:

```
<add key="ProtectMeAgreement" value="Do not use our  
program in any way that constitutes abuse or  
spam."/>
```

- BoldTrak

Initial Setup

If this is the first time you're using Bold ProtectMe, upon opening the application, you'll be prompted to enter a provider web address.

Note: If you've already entered and saved a provider web address, you can skip this section.

Perform the following steps to enter a provider web address:

1. Tap the Bold ProtectMe tile on your smartphone as shown in the following screen shot:



Result: The **Provider Address Required** screen appears as shown in the following screen shot:

A screenshot of a mobile application screen titled "Provider Address Required". The screen has a dark grey header with the title in white. Below the header, the "Bold ProtectMe" logo is displayed in bold black and red text. Underneath the logo, there is a white text box with the instruction "Enter the web address of your Bold ProtectMe service provider." Below this text box is a white input field containing the text "dev-04.boldgroup.int/BoldNet". At the bottom of the screen, there is a prominent green button with the word "Test" in white text.

2. Type your provider web address, and then tap **Test**.

Result: Address is Valid displays at the bottom of the following screen once you've entered a valid provider web address:

The screenshot shows a mobile application interface with a dark header bar at the top containing the text "Provider Address Required". Below the header, the "Bold ProtectMe" logo is displayed, with "Bold" in black and "ProtectMe" in red. Underneath the logo is a white text box with the instruction "Enter the web address of your Bold ProtectMe service provider." Below this text box is a white input field containing the text "dev-04.boldgroup.int/BoldNet". A green button labeled "Test" is positioned below the input field. At the bottom of the screen, a bright green banner displays the text "Address is Valid".

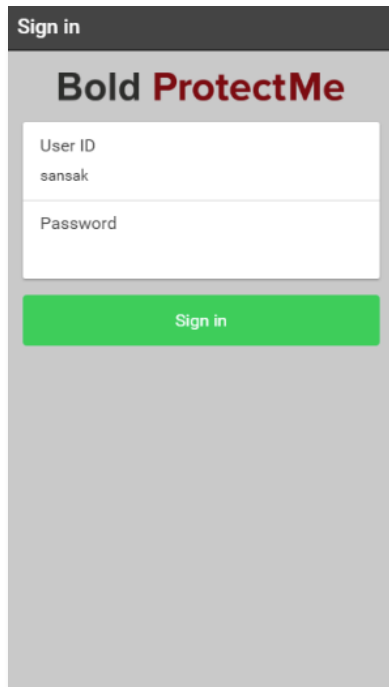
Signing into Bold ProtectMe

Perform the following steps to sign into the application:

1. If the application isn't already open, tap the Bold ProtectMe tile on your smartphone as shown in the following screen shot:

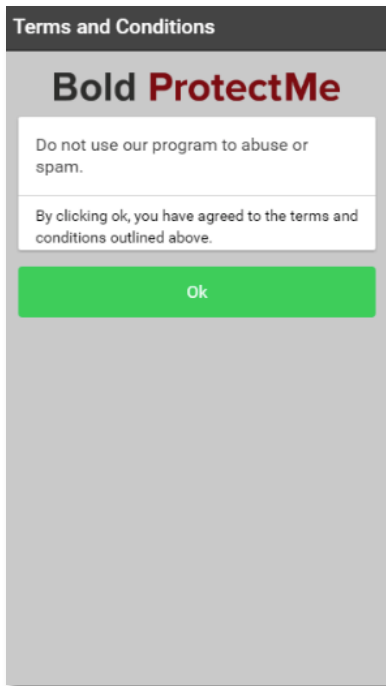


Result: The **Sign In** screen appears as shown in the following screen shot:

A screenshot of the Bold ProtectMe 'Sign in' screen. The screen has a dark grey header with the text 'Sign in' in white. Below the header is the 'Bold ProtectMe' logo, with 'Bold' in black and 'ProtectMe' in red. Under the logo is a white form with two input fields: 'User ID' with the text 'sansak' and 'Password'. Below the form is a green button with the text 'Sign in' in white. The background of the screen is a light grey gradient.

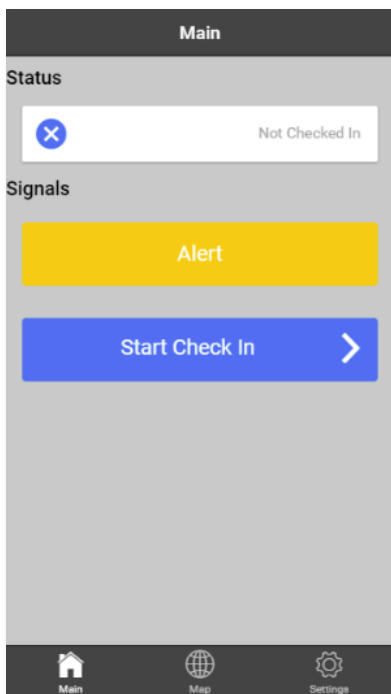
2. Type your user ID and password, and then tap **Sign in**.

3. If you have never signed in before, and your provider has put terms and conditions in place, you will be prompted to agree at the **Terms and Conditions** screen:



4. After you have agreed to these terms, you will be successfully signed in.

Result: The following Bold ProtectMe **Main** screen appears:

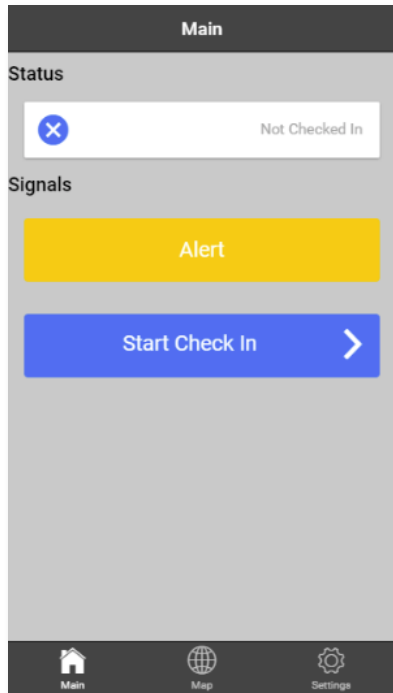



Modifying a Provider Web Address

You must enter a provider web address, which you were required to do on the initial setup of Bold ProtectMe. However, if you need to modify your provider web address, perform the following steps:

1. Sign into the application if you've not already done so.


Result: The following Bold ProtectMe **Main** screen appears:



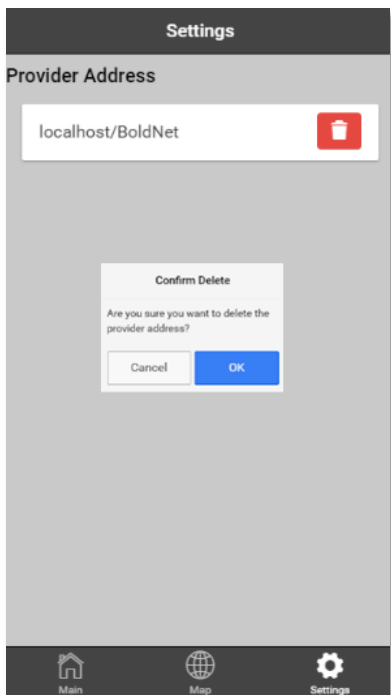
2. Tap **Settings**  on the bottom of your screen.

Result: The **Settings** screen appears as shown in the following screen shot:



3. Tap **Delete**  next to the already entered provider.

Result: The **Confirm Delete** dialog box appears as shown in the following screen shot:



4. Confirm by tapping **OK**.

Result: Once the previous address is deleted, the **Provider Address Required** screen appears as shown in the following screen shot:

Provider Address Required

Bold ProtectMe

Enter the web address of your Bold ProtectMe service provider.

dev-04.boldgroup.int/BoldNet

Test

5. Type your provider web address and then tap **Test**.

Result: Address is Valid displays on the following screen once you've entered a valid provider web address:

Provider Address Required

Bold ProtectMe

Enter the web address of your Bold ProtectMe service provider.

dev-04.boldgroup.int/BoldNet

Test

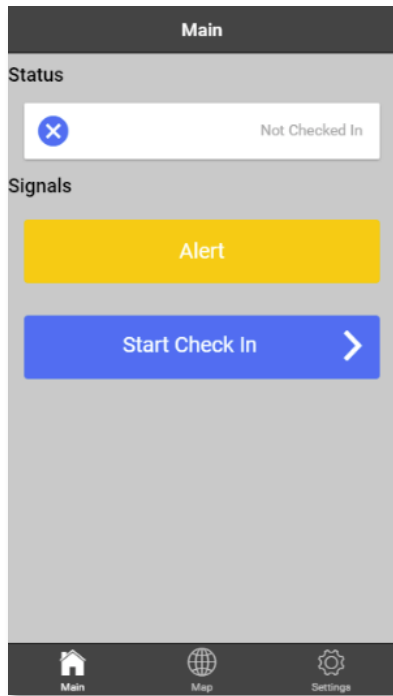
Address is Valid

Checking In with Bold ProtectMe

Perform the following steps to check in using Bold ProtectMe:

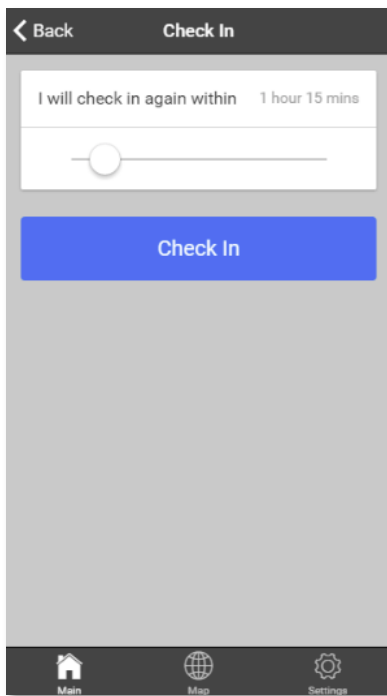
1. Sign into the application if you've not already done so.

Result: The following Bold ProtectMe **Main** screen appears:



2. Tap **Start Check In**.

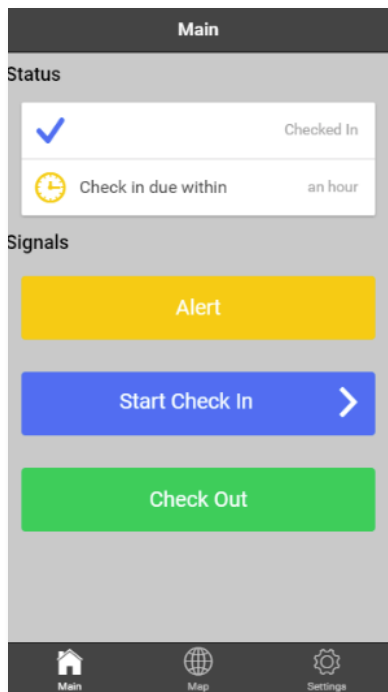
Result: The **Check In** screen appears as shown in the following screen shot:



3. Slide the toggle left (decrease time) and right (increase time) to define your next check-in interval. Then, tap **Check In**.

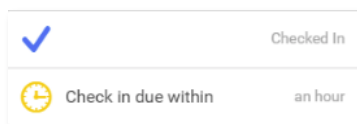
Note: The check-in interval can be set from one (1) hour up to twelve (12) hours.

Result: The following Bold ProtectMe **Main** screen appears:

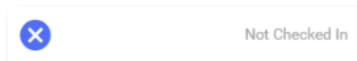


Note: The top of the screen displays a status of **Checked In** and that you must check in again within an hour.

Bold ProtectMe indicates an approaching check-in time as shown in the following screen shot:




Once the check-in interval has elapsed, the Bold ProtectMe screen displays a status of **Not Checked In** as shown in the following screen shot:

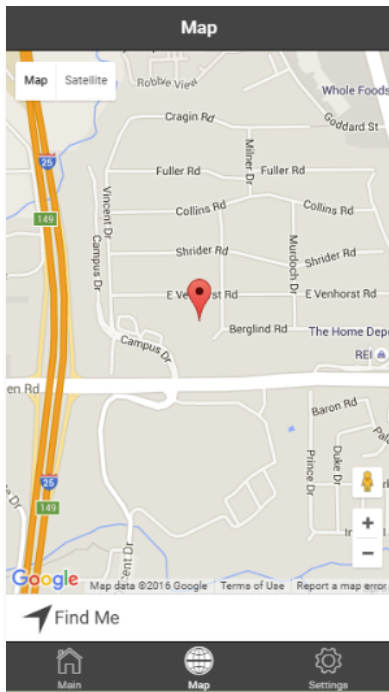


Viewing Your Location

Perform the following steps to display your location on a map:

1. Sign into Bold ProtectMe if you've not already done so.
2. Tap **Map**  at the bottom of the Bold ProtectMe screen.

Result: The **Map** displays your location as shown in the following screen shot:

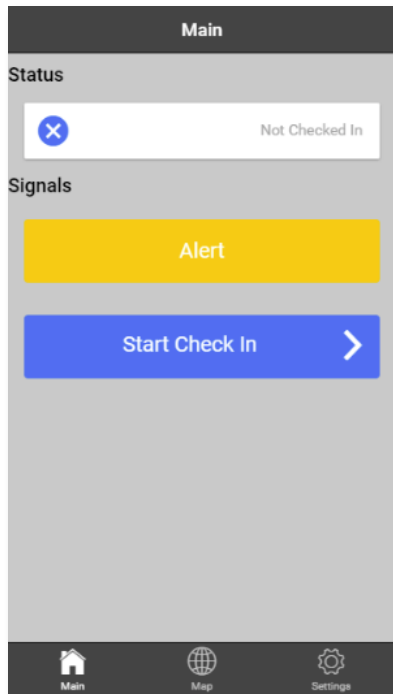


Note: Normally, only you and the Central Station can view your location. However, it's possible for the Central Station to allow an employer or other authorized persons to monitor you to view your mapped location by way of BoldNet. Please contact your Central Station to discuss this option.

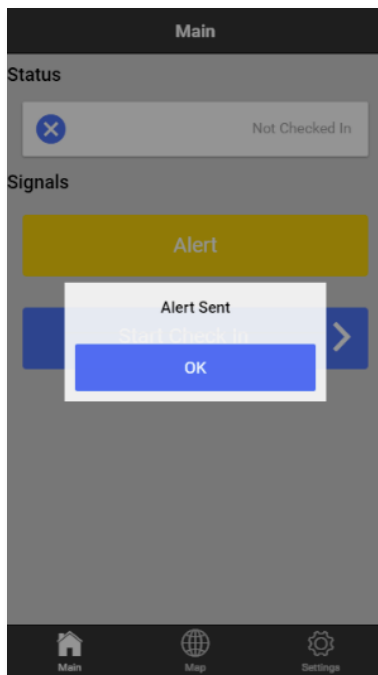
Sending a Panic Alarm to Manitou

Perform the following steps to send a panic alarm into Manitou in the event of an emergency:

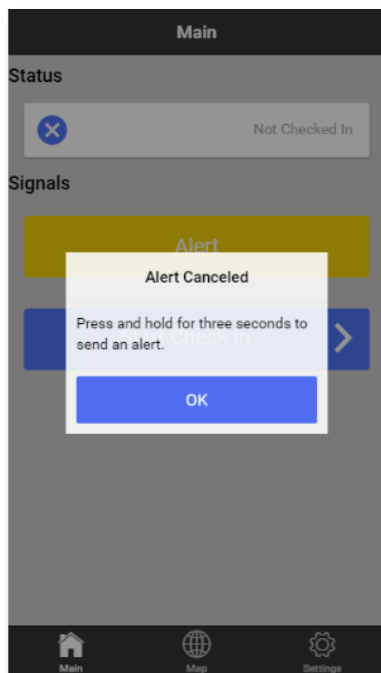
1. Sign into Bold ProtectMe if you've not already done so.
2. Press and hold **Alert** at the Bold ProtectMe screen as shown in the following screen shot:



Result: An alarm is sent to Manitou on your behalf.



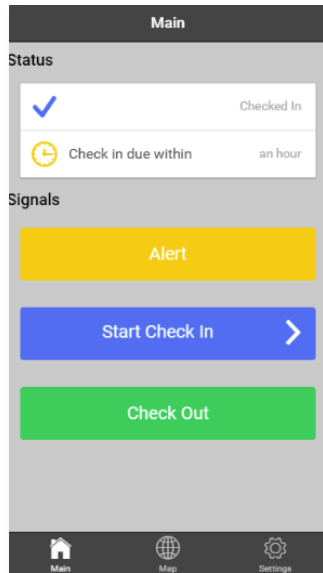
Important: As a means of preventing unintended panic alarms, Bold ProtectMe requires you to press and hold **Alert** for at least three (3) seconds. If you “tap” **Alert**, but fail to “hold” as required, the following message appears:



If this message appears, tap **OK**, and then press and hold **Alert** again for the required three seconds.

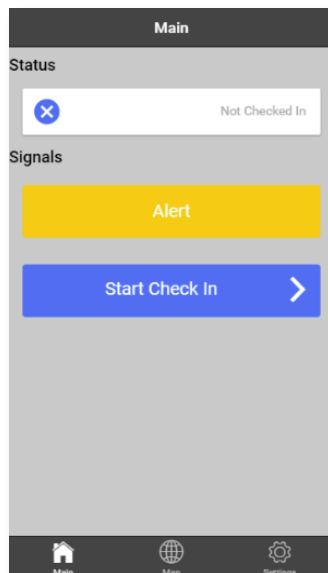
Checking Out with Bold ProtectMe

As previously discussed in this document, the Bold ProtectMe screen indicates when you're checked in as shown in the following screen shot:



If you're currently checked in, but want to check out, simply tap **Check Out**.

Result: The Bold ProtectMe screen displays a status of **Not Checked In** as shown in the following screen shot:



Note: With an Android smartphone, you have the option to tap **Exit** to close Bold ProtectMe. However, if you're "checked in," exiting Bold ProtectMe doesn't perform a "check out" on your behalf.