## Troubleshooting Manitou

## MSM won't start

When launching the MSM, with an established login into the server, and the MSM doesn't load this is generally indicative of the Monitor Service not running.

Steps to resolve the MSM failure to start:

- 1. Launch the Services form (type services.msc in a run window)
- 2. Find the Bold Monitor service
- 3. Right click and start it, or Restart it if it appears to be running.
- 4. Re-launch the MSM



## Additional Information

• This applies to all Manitou versions.