

Disabling the Alarm Handling Options within Permissions

Some business operations want to ensure that their operators do not manually turn off Auto-get which is housed within the Alarm Handling form underneath the Operations button and Alarm Handling Options. The following steps through how to disable this feature using permissions and forcing operators into Auto-get from the Supervisor Workstation.

Permissions Profile:

- Open the Supervisor Workstation and login.
- Navigate to the Permissions form. (Maintenance Menu --> Setup --> Permissions)
- Click Edit.
- Select the appropriate Permissions profile.
- Expand the Operations section.
- Expand the Alarm Handling section.
- Expand the Operations section underneath Alarm Handling.
- Un-check the Visible check box next to the Operator Workstation.
- Save the Record.
- Login as an Operator user and verify the option is not visible to select.

Turning on Auto-get for an Operator:

When the operator is logged into alarm handling, it is possible to force an operator into Auto-Get.

- Open the Supervisor Workstation and login.
- Navigate to the User Status form. (View Menu --> User Status)
- Select the Alarm Handling user.
- Next to the Select Mode section click Change.
- Click Force to Auto-get.



Additional Notes:

Restricting permissions is not a replacement for quality processes for your organization.

Operators will still be able to Pause alarm handling so that they may use that to step away or close out of alarm handling.

Client Application	Visible	Use Defaults	Inherited From
(Operator1 Profile Defaults)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	(Global Template Defaults)
Operator Workstation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	(Global Template Defaults)
Neo	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	(Global Template Defaults)

User	Session ID	Alarm Handler	Computer	Workstation Description	Client Type	Security Level
CM	661	No	CM-INSTRUCTOR01	Pending Workstation	Supervisor Workstation	Protected Area
CM	666	Yes	CM-INSTRUCTOR01	Pending Workstation	Manitou LS Client	Protected Area