

Vocabulary

This document details some of the specific vocabulary used in Manitou alarm monitoring software.

| Term | Definition |
|-----------------------|---|
| Contact Points | Any path that allows contact to a customer or person such as Email, phone, fax, etc. |
| General Schedules | A list of days, dates, and/or times to enable an item. These are used on phone numbers, call lists, and even programming. |
| Open/Close Schedules | Days of the Week and Times of the Day that persons are allowed to come and go at a site. This can be monitored or not. |
| Group/Class Codes | A code used to group, or classify, a customer record often used for reporting. These are individually configured at each monitoring center. |
| Monitoring Group | A subdivision of accounts to segregate who may handle those alarms. |
| Event Monitoring | Alarms presented to operators through traditional communication paths that do not have any specific specialization. |
| Access Control | Alarms presented based on integrated access control within Manitou. |
| GPS Tracking | Systems which present events that include GPS coordinates. |
| Other (systems) | Systems monitored , or not, that do not fit in the other categories. |
| Transmitter Type | Default programming used to translate signals. |
| Transmitter ID (TXID) | The communicator ID of the signaling equipment. |
| Area | A partition of the pane that indicates a portion of the entire system. |
| Zone | A place within an area that represents detecting equipment such as a motion detector, door contact, smoke detector, etc. |
| Programming | Signal Translations. |
| Entity | An organization or business with access to a site. For example: Authorities, Agencies, Branches, or Dealers/Installers. Entities may include the Customer record itself as opposed to the people with access to the site. |



Additional Notes:

This is not an exhaustive list of vocabulary for Manitou. This provides the terms, from the customer record, that most often require further definition.