Manitou

Script Message Codes

Script Messages offer the ability to send out messages that include data loaded automatically from the event tripped within the system.

- {DT} = Event Date – The date the event was sent into Manitou.

- {TM} = Event Time – The time the event was sent into Manitou.

- {ET} = Event Description – The description of the alarm event sent into Manitou, such as: Burglary Alarm, Fire Alarm, Opening, Closing, etc…

- {PR} = Event Priority – The priority of the alarm event sent into Manitou.

- {DE} = Event Code – The Manitou code of the event sent into Manitou, such as: BA, FA, MA, PA, *E, etc…

- {CA} = Event Category – The Event Category that contains the alarm sent into Manitou, such as: FIRE, BURG, SYS, etc…

- {AR} = Event Area – The number of the Area tripped for the event sent into Manitou.

- {AD} = Area Description – The description of the Area tripped for the event sent into Manitou, such as: Main Floor, Warehouse, Basement, etc…

- {ZN} = Event Zone – The number of the Zone tripped for the event sent into Manitou.

- {ZD} = Zone Description – The description of the Zone tripped for the event sent into Manitou, such as: Front Door, Back Door, 3rd Floor Pull Station, etc…

- {PO} = Event Point ID – The description of the event tied to the Programming Point ID column for the event sent into Manitou, such as: Heat Sensor #3, Water System, etc…

- {CM} = Event Comment – The description of the person or other comment tied to event sent into Manitou.

- {FE} = FEP No. – The number of the Front End Processor that received the event passed into Manitou.

- {RE} = Receiver No. – The number of the Receiver that received the event passed into Manitou.

- {LI} = Line No. – The physical line on the Receiver that received the event passed into Manitou

- {RL} = RL Prefix – The prefix assigned to the physical line on the receiver or to the DNIS digits.

Additional Notes:

{CM} is used most often for including the User number or Name on Open/Close and other "user" events.

When using DNIS {LI} presents the number 999 for the line.

{RN} references a callback number housed on either the dealer or Monitoring company record.

{RD} is only for use on the outgoing script for Emails of Reports. Also, no other codes will auto-format within this script message.

Script Message Codes (cont.)

- {TX} = Transmitter ID – The account number of the equipment at the location.

- {TT} = Transmitter Type – The default Transmitter Type assigned to the Transmitter receiving the signal into Manitou.

- {CN} = Customer ID – The Customer Account Number.

- {NA} = Customer Name – The display name of the Customer record.

- {A1} = Customer Address Line 1 – The primary street address for the Customer record.

- {A2} = Customer Address Line 2 – The secondary street address for the Customer record. Such as: Apartment Number, Suite Number, etc…

- {AC} = Customer City/Town – The city in which the Customer record resides.

- {AS} = Customer State/Province – The region in which the Customer record resides.

- {AP} = Customer Zip/Post Code – The zip code or postal code in which the Customer record resides.

- {PH} = Customer Telephone Number – The primary telephone number for the Customer record.

- {AN} = Alarm Company Name – The name listed on the Monitoring Company record.

- {RN} = Callback Telephone Number – The number provided to the recipient to call back.

- {DL} = Dealer Name – The installer listed on the Customer record.

- {UC} = Contact Name – The name of the person on the Contact List for the Customer record.

- {UI} = User/Operator ID – The ID of the Manitou user.

- {RD} = Report Description – The name of the report included in the outgoing email. This is ONLY used for Email body text.

- {AF} = Attach Data File (When applicable)

- {DU} = Event UTC Date/Time (Added for the NEO version 2016)

- {DN} = Event Date/Time (Added for the NEO version 2016)

- {ME} = The serial number of the customer record, used for Enhanced Action Pattern (EAP) queries (Added for the NEO version 2016)

- CLOG{0} = The Customer Activity Log for this current month (Added for the NEO version 2016)

- CLOG{1} = The Customer Activity Log for the previous month (Added for the NEO version 2016) each number in the {} represent how many months back. They must be in order 0, 1, 2, etc…

- {U1} through {U??} = User Defined Fields – The link to the applicable user Defined field to be included in the outgoing message.