

BoldTrak-Quick Start Guide

BoldTrak Users

Create BoldTrack users as you would BoldNet users from within the Customer, Dealer or Monitoring Company record's contact list.

BoldTrak Systems

- Add in a GPS system into the Manitou Customer record within the Systems form.
 - Each Transmitter created underneath the GPS system represents a phone or other GPS tracking device.

Logging into BoldTrak

- Navigate to the BoldTrak Web page. Something like: <https://boldmonitoringstation.com/boldtrak>
- Enter the BoldTrak user id and password.
- Locate and load the customer record.
 - If the user is restricted to a customer simply click the "Use home account" link.

Adding Groups

1. Click the customer node, within the Geofences and Groups section, then click Add.
2. If not already selected, click the Groups link at the top of the dialog.
3. Enter a Group Name.
4. Click Create

Adding Geofences

1. Select the group in which to create the Geofence then click Add
2. Select the appropriate group to contain the Geofence, if necessary.
3. Enter a Geofence name.
4. Select the type of fence to build: polygon or circle
5. Add an Area ID, if required.
6. If necessary, enter the maximum speed allowed within the fence.
7. Determine the direction that determines an alarm condition.
8. Click Create
9. Draw the Geofence



Additional Notes:

Requirements:

- ManitouCS 1.6.1 or newer
- MediaGateway with Universal Connector
- BoldNet
- Browser Access to the BoldTrak Web page
- Mapping Types set to BoldTrak in the SWS

Devices

Any GPS capable device with the ability to send JSON.

Create users just as you would BoldNet users.

Entry = Alarm when going into Geofence.

Exit = Alarm when exiting out of a Geofenced area.

Cross = Alarm when crossing the Geofence line in either direction.

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Linking Groups to devices

1. Select the Device in the lower section of the navigation frame.
2. Select the Group within the upper section of the navigation frame.
3. When the Assign button enables, click it to assign the group to that device.

Tracking

Tracking shows the listing of devices with a color assigned to each device. Upon selecting a device the map then auto-zooms into the last five alarms and signals, and the last 20 locates. It is possible to change the default number of alarms signals and locates by clicking the Change button in the low section of the navigator.

Alarm Processing

Alarms are received exactly like all other alarms with the oldest highest priority at the top of the list. When a BoldTrak alarm presents to an operator they receive an additional dialog stating: "there is a map location for this alarm, would you like to view it?" Operators are able to immediately view the GPS map and alarm details through that notification. If they close the GPS details it is also possible to reload that information through a double-click of the alarm line within the activity log. The same is true of reviewing items in within the customer activity log after alarm closure.

UniversalConnector/MediaGateway

The MediaGateway requires a data map containing GPSToLocate in order to receive and track the "locates" of a device.